**Alex Jimenez, PMP, CISSP**

Dupont, WA 98327

803-608-0387 • steadfast@scybersolutions.com • [LinkedIn](http://www.linkedin.com/in/wilfredo-a-jimenez)

**Senior Cyber and Information Security Manager**

*Multifaceted project management career with 20-year record of military achievement in the U.S. Army.*

Results-oriented technical leader with expertise in Project Management, Cyber Security, Information Assurance, and Operations Leadership. Broad knowledge and success in resource allocation and team leadership spanning international and domestic operations. In-depth IT operations management and executive collaboration experience to align technology capabilities with organizational goals. Skilled trainer and project leader, articulate communicator, and effective program manager.

**Core Competencies:**

|  |  |
| --- | --- |
| * + Full Life Cycle Project Management
	+ Strategic Planning/IT Design
	+ Staff Training and Mentorship
	+ Client Relationship Management
 | * + Program Management/Development
	+ Budgets and Resource Allocation
	+ Continuous Process Improvements
	+ Regulatory & Policy Compliance
 |

**Professional Experience**

United States Army (20+ years)

**Manager of Cyber Operations and Information Assurance**, 2017 – 2019

**Manager of Network Operations and National Training Center/NTC**, 2017 – 2019

Excel in dual managerial role with ownership of Information Assurance/Network Operations and 50+ staff and multimillion-dollar budgets. Effectively allocate resources, manage key projects, and direct staff as a senior leader and mentor. Oversee enterprise architecture and configuration/operations/maintenance for networks supporting over 1,000 users. Lead the integration, tracking, and monitoring of mission command systems, tactical networks, and combat radio programs.

*Key Projects:*

* **Personnel Equipment Integration:** Spearheaded seamless integration of personnel and equipment throughout international relocation and led reactivation of over 2k user accounts (validation, accreditation, and automation).
* **Equipment Lifecycle Replacement Program:** Successfully managed development of CPU lifecycle replacement program, including inventory, procurement, and turn-in of systems at lifecycle dates. Effectively replaced 20% of CPUs and over $100k in hardware.
* **Network Uptime Improvements:** Achieved 96% network up-time as a Network Operations Manager.

**Information Systems Manager**, 2014 – 2017

Specially selected as a Subject Matter Expert (SME) and strategist for Information Systems pertaining to over 3k staff; managed 40+ staff. Served as key advisor in Computer IS Policy in charge of system communications, security, internet and email usage, access controls, and incident response. Managed installation and maintenance of hardware, developed Information Assurance procedures for computers and networks, and oversaw user services and departmental resources. Ensured site accreditation and prepared departmental plans, needs assessment, timelines, schedules, and milestones.

*Key Achievements:*

* Developed successful system compliance for over 3k users with security and internet policies.
* Designed and implemented CPU Lifecycle Program and increased annual automation capacity with over $90k in computers and associated hardware.

**IT Director**, 2012 – 2014

Directed all aspects of daily operations with 60+ staff and $11M+ in property, including performance management, voice and data network management, and collaboration with field offices in mobile device and user access. Significantly improved training performance of staff as a key Project Manager through requisition of new equipment.

**Deputy Director/Operations Manager**, 2008 – 2011

Improved site security and efficiency as a Project Manager in charge of $5M in initiatives and $16M in end-of-life equipment. Oversaw network communications availability throughout six disparate locations, including safety, administration, logistics, staff training, and system maintenance.

*------------*

*Prior experience and multiple promotions through several roles in thee U.S. Army (1998 to 2007).*

**Technical Proficiencies**

|  |  |
| --- | --- |
| **Tools:** | Microsoft Server 2008 R2 (Microsoft Network Services, Microsoft Active Directory, Microsoft Exchange, MS Systems Center Configuration Manager); NetApp Storage Area Networking; Knowledge Management; Certified Information Systems Security Professional Course; VMware; Microsoft Server SQL; 2008 R2; SharePoint 2010; SharePoint Designer 2010. |

**Education and Credentials**

**Master of Business Administration (**Expected 2020**)**

Brandman University, Ontario, California

**Master of Science in Information Technology** (2012)

Grantham University, Kansas City, Missouri

*Coursework: Information Systems Management; Cyberspace Operations; Network Operations Security; Signal Course; Communications; Signal Basic Officer Leader Course; Host Based Security System Administrator Course; Assured Compliance Assessment Solution Course.*

**Bachelor of Arts in Liberal Arts and Sciences** (2010)

Thomas Edison State College, (Trenton, NJ)

**Certifications**

Project Management Professional (PMP), Project Management Institute

Certified Information Systems Security Professional (CISSP)

Systems Security Certified Practitioner (SSCP)

CompTIA Security+/Network+/Project+

ITIL Foundation Certificate in IT Service Management